

Employee Relations Grievance Quickview Guidelines - Professional & Non-Union Support/ Service

• PLEASE READ: IUHR Employee Relations must be copied on all grievance filings and responses. With mutual agreement of parties, (1) timelines identified in the stages may be extended, (2) initial filing may be elevated to a higher stage, and (3) stages may be placed on hold. Management is encouraged to consult with Employee Relations at all stages before issuing responses.

Professional Staff	Grievance Must Be Filed (Excludes holidays & weekends)	Management Response Deadline (Excludes holidays & weekends)	Important Notes
Grievance to Stage 1	Within 10 workdays of event or knowledge thereof	Within 5 workdays of the eligibility determination from campus HR	Grievance is filed with the immediate supervisor in the unit in which the complaint arose. A copy must be filed with IUHR Employee & Labor Relations (ER/LR). Grievant may request the response in writing Terminations begins at Stage 2
Grievance to Stage 2	Within 5 workdays of Stage 1 Response	Within 5 workdays of receipt of grievance at Stage 2	 Appeal to Stage 2 must be submitted in writing to ER/LR Stage 2 is heard by the Dean, Director, or Department Head Response must be in writing
Grievance to Stage 3	Within 5 workdays of Stage 2 Response or its due date	Within 10 workdays of receipt of grievance at Stage 3	 Stage 3 is filed with Employee Relations, Employee Relations notifies campus and/ or department of Stage 3 appeal Employee Relations may meet with the grievant and management and issues a written response. Employee Relations shall advise the originating party of their rights to file to Stage 4 Arbitration
Mediation (optional)	Within 10 workdays of receipt of Stage 3 Response	In timely manner, no specific time frame	If not settled at the conclusion of Stage 3 then either party may request mediation within 10 workdays of receipt of response Time limits for appealing the grievance to arbitration are held in abeyance until the mediation process is complete Excludes cases involving termination
Grievance to Stage 4 – Arbitration	Within 10 workdays of receipt of the Stage 3 Response or date of the mediation session (if one is held)	Refer to Policy for specific details and procedures	Issues that may be taken to Arbitration include: Violations of employment related rule, regulation or policy Corrective actions below separation are excluded.
Stage 4 Report of Findings from Arbitrator			Arbitrator's opinion is advisory in nature to the chancellor, vice president, or president of the university, who accepts, rejects or modifies the recommendation Stage 4 concludes the problem/grievance procedure

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